9Line, LLC
Corporate Capabilities

Committed to the Wounded Warriors

Corporate Headquarters:
Tampa, FL

www.9linellc.com

Unclassified
Overview

- Corporate Bio
- Executive Leadership
- Value Proposition
- Commitment
- Capabilities
- Future Focus – Business Pipeline
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Corporate Bio

- **CAPABILITIES:** A Tampa, Florida-based Service Disabled Veteran Owned Small Business (SDVOSB) with specialized workforce, unparalleled leadership, proven qualifications, and disciplined execution to offer innovative solutions to solve our clients' most complex requirements.

- **NAICS CODES:**

  - 624190 - Other Individual & Family Services
  - 624310 - Vocational Rehabilitation Services
  - 561110 - Office Administrative Services
  - 561210 - Facilities Support Services
  - 561320 - Temporary Help Services
  - 561330 - Professional Employer Organizations
  - 611430 - Professional and Mgmt. Development Training
  - 611699 - All other miscellaneous schools and instruction
  - 611710 - Educational Support Services
  - 541330 - Engineering Services
  - 541690 - Other Scientific & Technical Consulting Services
  - 541611 - Administrative Mgmt. and General Mgmt. Consulting
  - 541612 - Human Resources Consulting Services
  - 541618 - Other Management Consulting Services
  - 541714 - R&D Biotechnology
  - 541715 - R&D in Physical, Engineering and Life Sciences
  - 541720 - R&D in Social Sciences and Humanities
  - 541990 - Other Professional, Scientific & Technical Services
  - 541512 - Computer Systems Design Services
  - 541511 - Custom Computer Programming Services
  - 541513 - Computer Facilities Management Services
  - 541519 - Other Computer Related Services
  - 518210 - Data Processing, Hosting, and Related Services
  - 561422 - Telemarketing Bureaus and Other Contact Centers
  - 561421 - Telephone Answering Services
  - 621498 - All Other Outpatient Care Centers
  - 621111 - Offices of Physicians
  - 621112 - Offices of Physicians, Mental Health Specialists
  - 621210 - Offices of Dentists
  - 621310 - Offices of Chiropractors
  - 621330 - Offices of Mental Health Practitioners
  - 621340 - Offices of Physical, Occupational and Speech Therapists and Audiologists
  - 621399 - Offices of All Other Misc. Health Practitioners
  - 621492 - Kidney Dialysis Centers
  - 621511 - Medical Laboratories
  - 621512 - Diagnostic Imaging Centers
  - 621610 - Home Health Care Services
  - 621999 - All Other Misc. Ambulatory Health Care Services
  - 622110 - General Medical and Surgical Hospitals
  - 622210 - Psychiatric and Substance Abuse Hospitals
  - 622310 - Specialty Hospitals
  - 623311 - Continuing Care Retirement Communities
  - 611310 - Colleges, Universities, and Professional Schools
  - 339113 - Surgical Appliance and Supplies Manufacturing
  - 423450 - Medical, Dental, and Hospital Equipment and Supplies Merchant Wholesalers
  - 532490 - Other Commercial and Industrial Machinery and Equipment Rental and Leasing
  - 541614 - Process, Physical Distribution, and Logistics Consulting Services
  - 811219 - Other Electronic and Precision Equipment Repair and Maintenance
  - 541219 - Other Accounting Services

- **CAGE CODE:** 5FTW3

- **DUNS #:** 83-0407016
Executive Leadership

COL (R) Scott Heintz – President and CEO

- More than 38 years of progressive military and commercial leadership experience in positions of great responsibility and in a variety of elite and global organizations.
- Key Professional History
  - Director, VetConnect (Enable America), Tampa, FL (4/2007-7/2009)
  - Director, Management Support, Army Reserve Medical Command, Pinellas Park, FL (2004-2005)
  - Director Of Medical Evacuation Proponency Directorate, Ft. Rucker, AL (1999-2001)
  - Commander, 52nd Medical Battalion (Evacuation), Republic of South Korea (1996-1998)

Ms. LoAn Nguyen Kramer, Chief Financial/Operating Officer

- More than 26 years of experience in business operations and human resource management across a variety of industries including manufacturing, service, direct mail marketing, biomedical research, and health care in public, private, and non-profit sectors.
- Focus on policies/objectives/initiatives, business operations/development, contracts administration, finance, and human resources.
Value Proposition

- Extensive DoD, Medical and SOF Network
- Specialized Workforce, 70% Senior Veterans, Retention Rate above 95%
- SDVOSB Status (CVE Certified with VA)
- Proven Past Performance
  - Prime - USSOCOM Care Coalition (Since 2009)
  - Army Wounded Warrior Program
  - Prime - Navy Safe Harbor Military Adaptive Sports Program
  - DoD Warrior Care Program
  - Defense and Veterans Brain Injury Center Program
- Competitive Pricing
- Disciplined Execution
- Core Value: Commitment
Commitment

- **Customers** - We will always meet our customers' needs and exceed their expectations.

- **Mission** - We will fully commit our people and resources to achieve a successful outcome of the mission.

- **Moral Courage** - We will have the courage to do what is morally right, every time.

- **Respect for People & Their Ideas** - We will embrace and promote cultural and social diversity within our work force, supply chain, and business partners. We take great care of our people and they take great care of our clients.

- **Integrity** - We will always maintain the highest ethical standards in all personal and business decisions and endeavors.
Key Capabilities

- Warrior Care and Services
  - Recovery Care Coordination/Advocacy & Operational Care
  - Reintegration/Transition
  - Community Outreach & Resource Networks
  - Research and Education
  - Warrior/Military Adaptive Sports and Training
- Federal and DoD Services with a Health and Warrior Care Focus
  - Medical and Administrative Staffing
  - Training, Operations and Logistics Support
  - Research and Development
  - Management, Technical and Scientific Consulting
  - Vocational and Family Services
Future Focus – Business Pipeline

- Warrior Care/Recovery Care Coordination & Operational Care
- DoD Service Member and Family Support Programs
- Veterans Administration (VA) – Programs Related to Warrior Care Support
- VA Healthcare and Other VA Support Programs
- Healthcare and Health-Related Staffing
- Research and Development in Health and Warrior Care Related Fields
- Training, Operations, Logistics, IT and Administrative Support
- Key Strategic Acquisition Initiatives and Specific Federal and VA Schedules
Contacts

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